

Applications Manager Training Agenda

This training is designed to equip users with the knowledge to work with Applications Manager. You will learn about the best practices that helps you get started with Applications Manager..

COURSE OBJECTIVES

isolate and resolve performance issues across your entire application stack quickly - from the URL to the line of code - with minimal overhead, before your customers are affected. With this training you will be able to:

- Install Applications Manager
- Set up monitoring for your resources
- Configure Threshold and Actions
- Set up monitoring for your custom applications
- Create and manage Monitor Groups
- View and export Reports
- Use administrative options

WHO SHOULD ATTEND?

- IT Help Desk Managers.
- IT Support Operations.
- IT Help Desk Administrators.
- IT Support Staff.

**RECEIVE AN ATTENDANCE
CERTIFICATE**

**REFRESHMENTS & LUNCH
WILL BE PROVIDED**

COURSE AGENDA

- Overview of Applications Manager
- Installing Applications Manager
- Set up of Monitors
- Set up of Monitor Groups
- APM Insight
- EUM
- Set up of Dashboards
- Setting Alarms
- Setting up & extracting Reports
- Administrative Tasks
- Troubleshooting and Trainee Interactions

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